



# Fax Reservation Form

PO Box 9021692 San Juan, PR 00902-1692  
 Phone: +1-787-605-9060 / Fax: +1-787-946-9060

Tour Name	Schedule Please circle	Tour Date Month/Day/Year	How many people?	Rate Per person with 7% sales tax
Night Tales in Old San Juan <b>NIGHT</b> walking tour	<b>Mondays</b> - 7:00 p.m. to 9:00 p.m. <b>Tuesdays, Wednesday, &amp; Thursdays</b> 6:00 p.m. to 8:00 p.m.			USD37.45
<b>Total and balance due</b>				

**E-mail to send voucher:** \_\_\_\_\_

- The full tour description is available at [www.legendsofpr.com](http://www.legendsofpr.com)  
**Night Tales in Old San Juan** - <http://www.legendsofpr.com/nighttales.htm>
- The currency that we use for our transactions is the United States dollar.
- Cancellation, waiver and privacy policies are on the back of this form.

Form of payment  VISA  Master Card  AMEX **Our Fax: +1-787-946-9060**

**Please process my credit card on line**  
**All on-line payment information is protected with a 128-bit encryption.**

Exact name on credit card \_\_\_\_\_

Credit card number \_\_\_\_\_

Expiration date \_\_\_\_\_ Card Verification Number \_\_\_\_\_

(The Verification number is a 3-digit number printed on the back of your card. It appears after and to the right of your card number. The AMEX 4-digit number is on the front right side on top of the account number)

\_\_\_\_\_  
 Authorized credit card signature

**Today's date:** \_\_\_\_\_

**Mailing address as it appears in the credit card statement:**

Street: \_\_\_\_\_

Town / Providence / City: \_\_\_\_\_

State: \_\_\_\_\_ Zip code \_\_\_\_\_ Country: \_\_\_\_\_

Make reservations under whose name: \_\_\_\_\_

Telephone number of card holder: \_\_\_\_\_

Cellular phone with service in Puerto Rico: \_\_\_\_\_

Hotel name: \_\_\_\_\_ Check in date: \_\_\_\_\_ Check Out: \_\_\_\_\_

Cruise Ship Company: \_\_\_\_\_ Cruise ship name: \_\_\_\_\_

**Legends of Puerto Rico, Inc. policies**  
*We look forward to being your tourist guide service company.*

## **Cancellation policy**

1. Walking, bus tour and transportation service takes place rain or shine.
2. Will not accept customers in our tours under the influence of alcohol and will not be refunded.
3. Legends of Puerto Rico's goals are that all participants have an enjoyable and tranquil experience during our tours; for such reason, we reserve the right of admission.
4. Will not refund on the day of the tour, for NO-show and late arrivals, client decides to leave the tour, does not find the tour's or transportation departure location because did not print nor follow the instructions specified on the tour's voucher.
5. Full refund if customer cancels for any reason **10 days** prior to the tour's date. A 15% fee from the total to be refunded will be deducted to cover the rates we pay to process credit card transactions.
6. Full refund when a tour has low booking; meaning that the minimum required of reservation is not met.

**Flight cancellations** – Full refund if the flight is cancelled due to weather conditions. The client has the option to re-schedule the tour to an available date. No refund when the client cancels after confirming to take the tour on another date due to flight cancellation.

**Flight delayed** – We monitor the flights and our staff will meet and greet the passengers at the real arrival time. No refund available because the tour or transportation service will be modified in according to the arrival time, accessibility to the sites and to the cruise ship's boarding schedule.

**Cruise ship cancellations** – Full refund to customer if customer misses excursion because the cruise ship fails to dock in San Juan on scheduled date.

**Cruise ship delayed** – We monitor the cruise ships and our staff will meet and greet the passengers at the real arrival time. No refund available because the tour will be modified in according to the time, accessibility to the sites and to the cruise ship's boarding schedule.

### **Guests' late arrival –**

- a. The schedule will not be extended due to the client's late arrival at the departure location **at the hotel**; the service ends at the time scheduled when the reservation was confirmed.
- b. The schedule will not be extended due to the client's late arrival at the departure location **at the Pier when the ship docked prior or prompt in according on the original time scheduled**; the service ends at the time scheduled when the reservation was confirmed.

**Weather conditions** – While the service is in progress, cancellations due to weather conditions are solely at the discretion of the driver or tour guide. A 50% refund will be made if the service is cancelled due to severe weather conditions. Full refund if the tour or transfer service is cancelled prior to commencing the service due to severe weather conditions.

## **Waiver**

Legends of Puerto Rico, Inc. will not be liable for any loss or injury, damage or loss of property, including but not limited to loss of life, suffered by the client; whether or not said loss, injury or damage was caused or related by acts of Legends of Puerto Rico, Inc., its agents, officers, shareholders, sponsors, endorsers, representatives or employees. By confirming my reservation I release Legends of Puerto Rico, Inc., of all claims, and assume all the risk related to the services

provided by such corporation, its employees, officers, shareholders, sponsors, endorsers, agents or representatives. By confirming reservations of the tour, I acknowledge I have read, understood and accepted the terms as specified in this waiver.

## Privacy Policy

Legends of Puerto Rico, Inc. assures you that any information you submit to us (like, say, your address and credit card information.) will remain absolutely private. Our Web site contains links to other Web sites; Legends of Puerto Rico, Inc. is not responsible for privacy practices or the content of such Web sites.

A legend of Puerto Rico, Inc. believes that your personal information — including your reservation history, email and residential addresses, and credit card data — belongs to you. To service you better, we collect this type of information when you provide it to us, but we do not rent or sell your information to our partners or other third parties.

**-END-**