



Mangrove Forest Reservation Form

PO Box 9021692 San Juan, PR 00902-1692

Phone: +1-787-605-9060 / Fax: +1-787-946-9060

Dear traveler: Call or mail for the availability dates before faxing this form.

Tour Name	Group size	Schedule	Tour Date Month/ Day/ Year	Flat Group Rate
Mangrove Forest	10 passengers			USD600
				7% sales tax
				USD42
Total and balance due				

Your **tour voucher is the receipt** we will be E-mail. _____
 You will be required to present the voucher to the tourist guide prior commencing the tour.

- The full description of this tour is available at www.legendsofpr.com/mangroveforest.htm
- The currency that we use for our transactions is the United States dollar.
- Cancellation, waiver and privacy policies are on the back of this form.

Form of payment ___VISA ___Master Card ___AMEX

Our Fax: +1-787-946-9060

Exact name on credit card _____

Credit card number _____

Expiration date _____

Card Verification Number. _____

(The Verification number is a 3-digit number printed on the back of your card. It appears after and to the right of your card number. The AMEX 4-digit number appears on the right side on top of the account number in front of the card.)

 Authorized credit card signature

Today's date: _____

Hand print the mailing address as in the credit card statement:

- Make reservations under who's name: _____
- Telephone number of card holder: Home: _____ Cellular _____
- Hotel name _____ Check in date: _____ Check Out: _____
- Cruise ship company _____, Ship's Name: _____

We look forward to being your tourist guide service company.

Legends of Puerto Rico, Inc. policies

Cancellation policy

1. Walking, bus tour and transportation service takes place rain or shine.
2. Will not accept customers in our tours under the influence of alcohol and will not be refunded.
3. Legends of Puerto Rico's goals are that all participants have an enjoyable and tranquil experience during our tours; for such reason, we reserve the right of admission.
4. Will not refund on the day of the tour, for NO-show and late arrivals, client decides to leave the tour, does not find the tour's or transportation departure location because did not print nor follow the instructions specified on the tour's voucher.
5. Full refund if customer cancels for any reason **10 days** prior to the tour's date. A 10% fee from the total to be refunded will be deducted to cover the rates we pay to process credit card transactions.

Flight cancellations – Full refund if the flight is cancelled due to weather conditions.

Flight delayed – We monitor the flights and our staff will meet and greet the passengers at the real arrival time. No refund available because the tour or transportation service will be modified in according to the arrival time, accessibility to the sites and to the cruise ship's boarding schedule.

Cruise ship cancellations – Full refund to customer if customer misses excursion because the cruise ship fails to dock in San Juan on scheduled date.

Cruise ship delayed – We monitor the cruise ships and our staff will meet and greet the passengers at the real arrival time. No refund available because the tour will be modified in according to the time, accessibility to the sites and to the cruise ship's boarding schedule.

Guests' late arrival –

- a. The schedule will not be extended due to the client's late arrival at the departure location **at the hotel**; the service ends at the time scheduled when the reservation was confirmed.
- b. The schedule will not be extended due to the client's late arrival at the departure location **at the Pier when the ship docked prior or prompt in according on the original time scheduled**; the service ends at the time scheduled when the reservation was confirmed.

Weather conditions – While the service is in progress, cancellations due to weather conditions are solely at the discretion of the driver or tour guide. A 50% refund will be made if the service is cancelled due to severe weather conditions. Full refund if the tour or transfer service is cancelled prior to commencing the service due to severe weather conditions.

Waiver

Legends of Puerto Rico, Inc. will not be liable for any loss or injury, damage or loss of property, including but not limited to loss of life, suffered by the client; whether or not said loss, injury or damage was caused or related by acts of Legends of Puerto Rico, Inc., its agents, officers, shareholders, sponsors, endorsers, representatives or employees. By confirming my reservation I release Legends of Puerto Rico, Inc., of all claims, and assume all the risk related to the services provided by such corporation, its employees, officers, shareholders, sponsors, endorsers, agents or representatives. By confirming reservations of the tour, I acknowledge I have read, understood and accepted the terms as specified in this waiver.

Privacy Policy

Legends of Puerto Rico, Inc. assures you that any information you submit to us (like, say, your address and credit card information.) will remain absolutely private. Our Web site contains links to other Web sites; Legends of Puerto Rico, Inc. is not responsible for privacy practices or the content of such Web sites.

A legend of Puerto Rico, Inc. believes that your personal information — including your reservation history, email and residential addresses, and credit card data — belongs to you. To service you better, we collect this type of information when you provide it to us, but we do not rent or sell your information to our partners or other third parties.

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